



# Frequently Asked Questions

## *Palliative Community Resources*

*Hospice Home Care and Palliative Community Resources are making a difference in the lives of people in our communities, and we are finding better, more cost-efficient models of delivering quality care in Arkansas.*

**Q: Can I have Palliative Care and Home Health at the same time?**

*A: Yes. The Nurse Practitioner visit supplements Home Health Services but is not affiliated with Home Health.*

**Q: Does the Palliative Care Nurse Practitioner take over my care?**

*A: The Nurse Practitioner can support your care during transitions or when you are unable to get out of your home to your regular physician.*

**Q: How long will Palliative Care Services be available to me?**

*A: Some patients will get better and return to their regular physician. Some will stay about the same or decline. We will work with patients and families to provide oversight and goals of care support for home bound patients up to several months.*

**Q: Will my insurance pay for this service?**

*A: Like a physician or Nurse Practitioner office visit, you may be responsible for a copay of approximately \$35, depending on your insurance.*

**Q: How can I get started?**

*A: Call (501) 558-4100 or toll-free at (844) 558-4100 to schedule a Nurse Practitioner visit to your home. You may be coming home from the hospital or nursing facility feeling overwhelmed by the transition in managing your care. Palliative Care can help ease the care burden.*

**Q: What will happen during my Home Visit by the Nurse Practitioner?**

*A: The Nurse Practitioner will complete the following:*

- \* Brief health history*
- \* Physical examination*
- \* Environmental Safety Assessment*
- \* Medication Reconciliation, and Medication or Lab Orders as necessary.*
- \* Coordination between your Providers at the hospital or nursing facility and your Primary Physician.*